

Bosch eXchange Starter and alternator return criteria



Sending back the core in the original Bosch eXchange box (Back-in-Box) means 100% deposit refunding when returning a product of the same type and in compliance with the return criteria even if it is not listed in the exchange list. A corresponding Bosch eXchange product must have been purchased before.

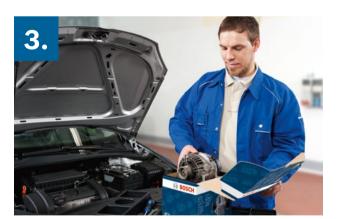
Back-in-Box – how it works



Delivery of a new product You receive your new eXchange product from Bosch.



Installation You exchange the used product for the



You return the core within the **original** Bosch eXchange packaging.*

* The Bosch eXchange part number or bar code must be readable on the Bosch label on the packaging.

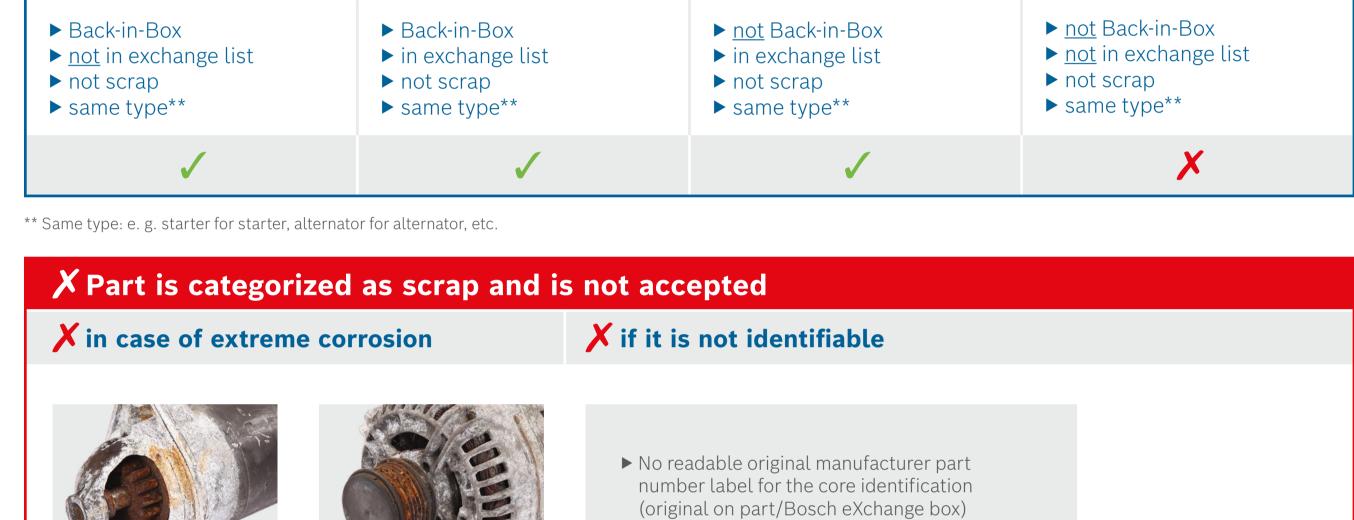
Return criteria if not Back-in-Box

- ► Readable manufacturer part number for the core identification (original on part/box)
- ► The core is listed in the exchange assortment
- ► The core is "not scrap" complete, not dismantled nor with major damage or extreme corroded
- ► You already bought a corresponding Bosch eXchange product

If complying with the mentioned criteria, you will receive deposit refunding.



Deposit refundable based on box number	Deposit refundable based on box number	Deposit refundable based on core number	Deposit not refundable
 Back-in-Box not in exchange list not scrap same type** 	 ▶ Back-in-Box ▶ in exchange list ▶ not scrap ▶ same type** 	 not Back-in-Box in exchange list not scrap same type** 	 not Back-in-Box not in exchange list not scrap same type**
			X



Corroded pinion and pulley

X in case of strong mechanical damage or discoloration



Severely deformed housing



Damaged housing



Pinion milled off



Drive end shield broken



Discolored shaft



More than one broken rib



Damaged housing



Plug damaged below sealing ring





Broken mounting arm







The complete overview of return criteria to be observed and additional information concerning the CoremanNet core receipt service is available at coremannet.com